



Loan Repayment Program (LRP) User Guide

August 25, 2021



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For eligibility questions or general information about the LRP, contact the LRP Information

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Web: https://www.lrp.nih.gov/contact-engage

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1 Latest Updates

1.1 August 25, 2021

Initial LRP User Help Released.

2 Overview of Loan Repayment Program Module

This guide provides detailed instructions for using the eRA Commons and ASSIST modules to complete and submit your Loan Repayment Program (LRP) application. This guide is specifically for those persons who participate in the LRP application process and provides details of how to use the Commons and ASSIST software to complete an application. This guide does NOT provide policy guidance or details regarding data-entry fields on the LRP application screens; for that type of guidance, see: Instruction Guide for Extramural LRP Applicants. (https://www.lrp.nih.gov/sites/default/files/uploaded/documents/Extramural_LRP_Application_Instruction_Guide.pdf)

The <u>LRP website</u> is an excellent source of information about all aspects of the LRP program. If you are a first time visitor to the site, see <u>First Time Visitors</u> (https://www.lrp.nih.gov/first-time-visitors) for a guide to relevant sections of the website based on your role.

2.1 Who Participates in the LRP Application Process?

The persons listed below participate in the eRA Commons and ASSIST process for submitting an LRP application. Persons with the following roles have other responsibilities outside the submission process, but this guide deals only with tasks that these roles perform within eRA Commons and ASSIST. The persons involved in the eRA Commons and ASSIST LRP application process are:

LRP applicant. Person who applies for an LRP award. This person must have an eRA Commons account. See the <u>eligibility information on the LRP website</u>. (https://www.lrp.nih.gov/eligibility-programs/)

Referees. Persons who submit a reference letter in support of the LRP applicant; see Referees/Recommenders. (https://www.lrp.nih.gov/referees-recommenders)

Mentor (for mentored research scientists only). Person who submits a reference letter and provides a NIH-formatted biosketch to the applicant; see <u>Research Supervisors / Mentors</u>. (https://www.lrp.nih.gov/research-supervisors-mentors)

Institutional business official (IBO). Person from the LRP applicant's research institution who certifies key facts about the applicant in an official capacity; see <u>Institutional Business Officials</u>. (https://www.lrp.nih.gov/institutional-business-officials). This person must have an eRA Commons account and be assigned the role of business official (BO).

2.2 How the Participants Use eRA Commons and ASSIST

Once an application is in progresss, some participants below receive timely reminder emails. For instance, the IBO gets reminder emails to certify the initial application as well as later reminders to verify salary. The LRP applicant gets reminder emails if the referees or IBO has not submitted required documents or certifications.

- 1. LRP applicant uses ASSIST to <u>initiate an LRP application</u>, which is a series of forms that collect information upon which the application can be evaluated. Information collected includes the contact information for the applicant's mentor (if the applicant is a mentored research scientist) and institutional business official (IBO); see *Colleague Information*.
- 2. For mentored applicants, the mentor receives an email from NIH program requesting submission of a reference letter; see *Mentor Submitting a Reference Letter for LRP Applicant*. Before the application submission deadline, the mentor must submit a reference letter using eRA Commons (mentor does not need to log in to eRA Commons).
- 3. The IBO receives an email from NIH requesting certification of applicant information; see *Overview of LRP IBO Portal*. Before the application submission deadline, the IBO must complete the certification.
- 4. After initiating, but before submitting, the application, the LRP applicant should contact their referees and ask them to submit reference letters; see *For LRP Applicant: Reference Letters and Monitoring Submissions*.
- 5. The applicant uses ASSIST to complete and submit the LRP application; see *Validating and Submitting an LRP Application*.
- 6. After submission, the applicant can monitor the application status through eRA Commons *Application Information* screen; see *Monitoring LRP Application Status and Submissions Through Status*.

3 Using ASSIST to Complete an LRP Application

To apply for a Loan Repayment Program (LRP) award, you must complete an application in ASSIST. You will first initiate your LRP application. Once initiated, it usually takes several days to prepare, complete and submit your LRP application because multiple individuals participate in the process.

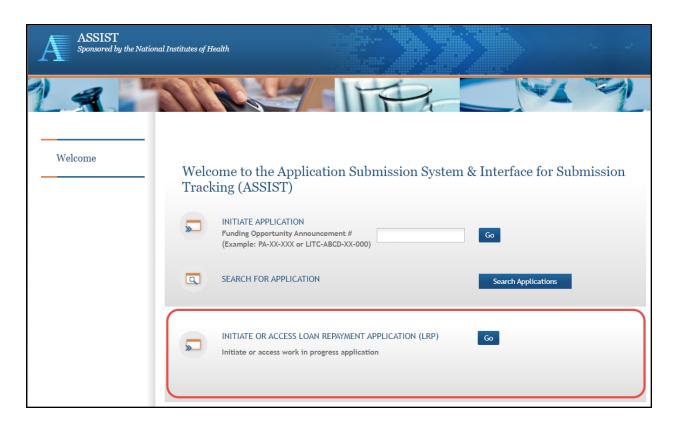
Follow the directions below to initiate an LRP application. See *Overview of Loan Repayment Program Module* for general tasks and a list of participants who must act in support of the application.

IMPORTANT: Consult the following for LRP policy guidance, including assistance on each field on the LRP application forms: <u>Instruction Guide for Extramural LRP Applicants</u> (https://www.lrp.nih.gov/sites/default/files/uploaded/documents/Extramural_LRP_Application_Instruction_Guide.pdf) Also see the <u>LRP website</u>. (https://www.lrp.nih.gov/)

Initiating a LRP Application

 Log into ASSIST; see <u>Logging into ASSIST</u>. (https://era.nih.gov/erahelp/ASSIST/Default.htm)

The Welcome screen appears.

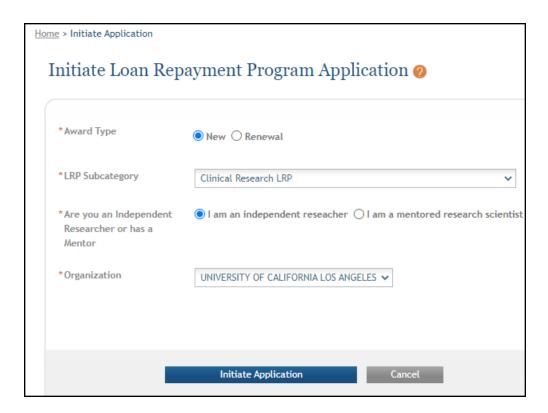


The top part of the Welcome screen is intended for grant applicants. LRP applicants use only the bottom option, titled **INITIATE OR ACCESS LOAN REPAYMENT APPLICATION**.

NOTE: If you have previously initiated a LRP application, clicking the **Go** button takes you to your work-in-progress application. In that case, see *Filling Out LRP Application Forms* for directions for completing the application.

2. If you have not previously initiated a LRP application, click the **Go** button in the LRP section of the Welcome screen.

The Initiate Loan Repayment Program Application screen appears. For details on all options, see the Instruction Guide for Extramural LRP Applicants.



- 3. Select options that describe the award you are applying for, and click the Initiate Application button. See the <u>LRP website</u> for details on each subcategory. If you need to make a change on this screen after initiating your application, you can come back to these options later (except for Organization) by clicking the Change LRP Subcategory button to the left of your application forms.
- 4. Select your organization; only those organizations to which your eRA Commons profile is

associated appear in the dropdown. You cannot change your organization after initiating the application.

After you initiate the application, you are shown a series of ten tabs, each of which opens a form. See the next section.



Filling Out LRP Application Forms

The basic steps you take to complete the application are:

- 1. Navigate to each form by clicking its tab.
- 2. Click the form's **Edit** button to make the form editable.



- 3. Fill out forms, taking care to complete required fields, marked with a red asterisk. For details on individual fields and what they mean, see the <u>Instruction Guide for Extramural LRP Applicants</u>. For general steps for using a form, see the following topics:
- Summary
- Application Data
- Personal Information
- Employment and Affiliation
- Education and Training
- Research Information

- Colleague Information
- Loan Information
- Funding Information
- Certify & Submit
- 4. Before leaving each form, click the **Save** button at the bottom of the form.

 The **Save** button performs basic validations to ensure that all required elements of the form have been filled out. If required fields are incomplete, a message lists incomplete fields and incomplete fields are also highlighted in red.
- 5. Validate and submit the application for review by the Division of Loan Repayment (DLR); see *Using ASSIST to Submit an LRP Application* for details.
- 6. After submitting the application, monitor the submission of reference letters (see *For LRP Applicant: Reference Letters and Monitoring Submissions*) and IBO certification via the *Status Information* screen (see *Monitoring LRP Application Status and Submissions Through Status*).

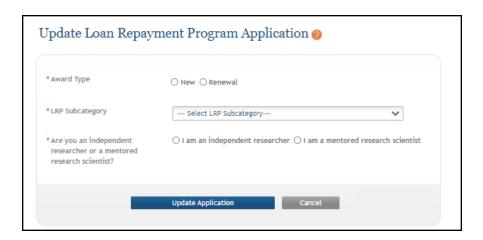
3.1 Change LRP Subcategory

You can update the **Award Type**, **LRP Subcategory**, or researcher status (independent researcher vs. mentored research scientist), after starting the LRP application. When you started a new LRP application, you set these values.

If you find that you need to make changes after initially setting those values, you can click the **CHANGE LRP SUBCATEGORY** button on your existing application to revisit these three fields and change them if necessary.

NOTE: If you entered information on the *Loan Information* tab while **Award Type** is set to **New**, and you then change to a **Renewal** type, the information on the *Loan Information* tab will be lost, as the Loan Information form is not part of a Renewal application.

The Update Loan Repayment Program Application screen is shown below.



3.2 Summary

After initiating an LRP application, you see the application, which consists of ten forms. The first form you see is the Summary form, which contains information about your application. Initially you do not do anything on this form, but after you complete all the forms, you will come back to the *Summary* form to submit.

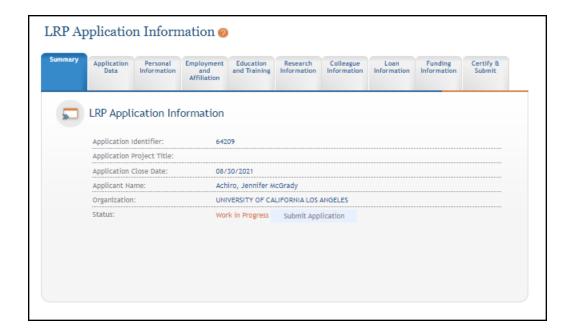
Note the **Application Close Date**; this is the date by which you must submit your application. All reference letters must be submitted by this date. Your institutional business official must have completed your initial certification by this date; see *Overview of LRP IBO Portal*

For information on filling out forms, see *Using ASSIST to Complete an LRP Application*.

For more information on submitting, see Validating and Submitting an LRP Application.

<u>Contact the LRP Information Center</u> (https://www.lrp.nih.gov/contact-engage) if you have questions or receive a warning that you are applying for an incorrect award type (new or renewal).

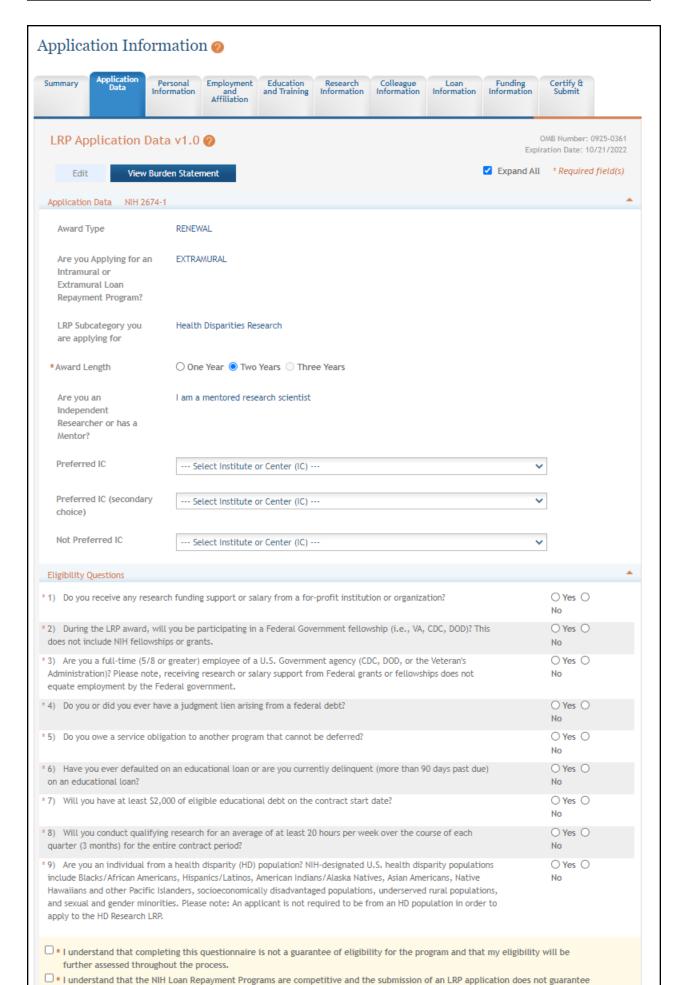
IMPORTANT: Consult the following for LRP policy guidance, including assistance on each field on the LRP application forms: Instruction Guide for Extramural LRP Applicants (https://www.lrp.nih.gov/sites/default/files/uploaded/documents/Extramural_LRP_Application_Instruction_Guide.pdf) Also see the LRP website. (https://www.lrp.nih.gov/)



3.3 Application Data

The *Application Data* form contains information about your application that you selected when initiating your application. It also contains other selections and questions that help determine your preferences and eligibility.

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To complete the Application Data form:

- 1. Click the **Edit** button to enable editing the form.
- 2. Read and make selections for each field. Required fields are marked with red asterisks (*).

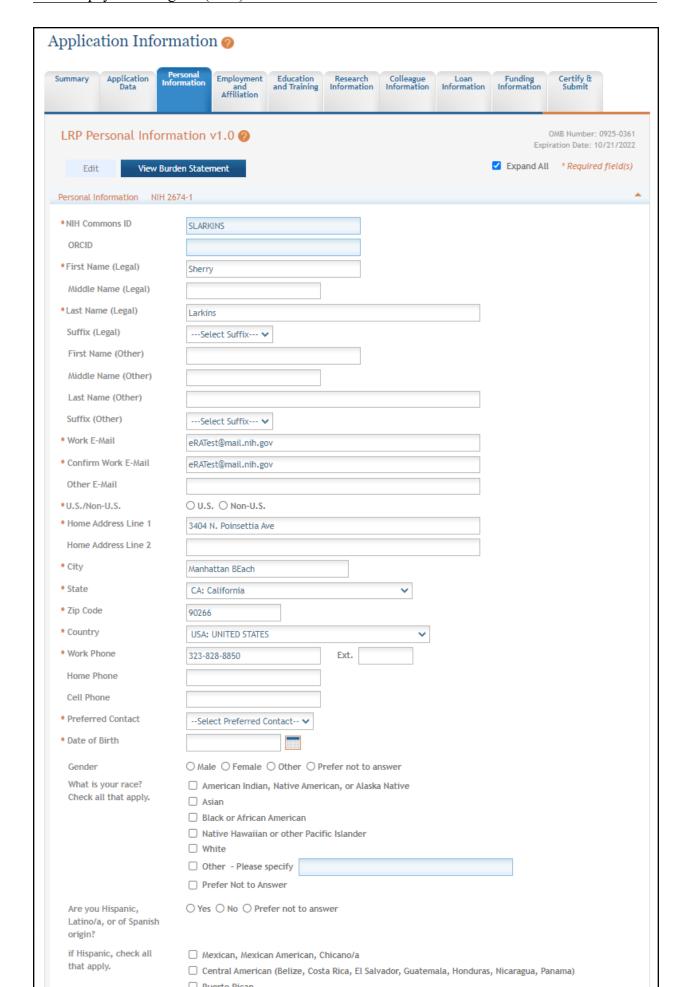
NOTE: The **Award Length** is constrained by rules of the subcategory.

3. Click the **Save** button when finished. The form will be validated and alert you about any potential errors.

3.4 Personal Information

The *Personal Information* form collects personal information for important administrative purposes. Additional information, such as gender, race, ethnicity, and disability status are also collected here. The information on this form is prepopulated from your eRA Commons personal profile where possible.

IMPORTANT: Consult the following for LRP policy guidance, including assistance on each field on the LRP application forms: <u>Instruction Guide for Extramural LRP Applicants</u> (https://www.lrp.nih.gov/sites/default/files/uploaded/documents/Extramural_LRP_Application_Instruction_Guide.pdf) Also see the <u>LRP website</u>. (https://www.lrp.nih.gov/)



To complete the *Personal Information* form:

- 1. Click the **Edit** button to enable editing the form.
- 2. Read and make selections for each field. Required fields are marked with red asterisks (*).
- 3. Click the **Save** button when finished. The form will be validated and alert you about any potential errors.

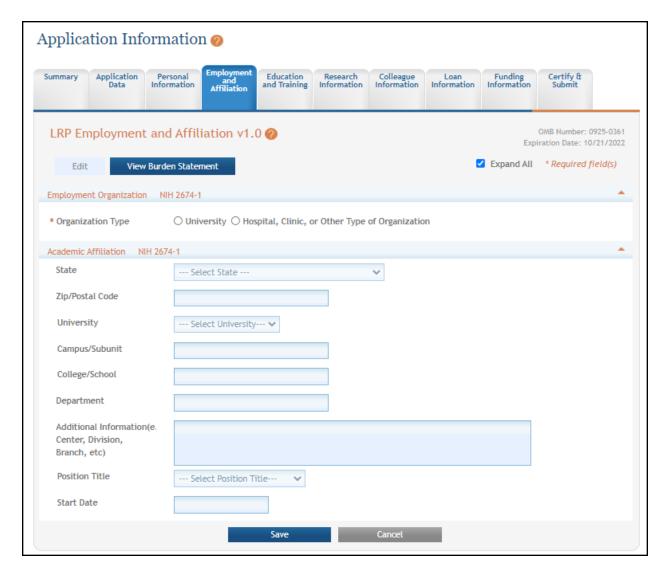
3.5 Employment and Affiliation

The Employment and Affiliation form contains information about your employer (required) and your academic affiliation (optional).

You must list the organization you will be conducting research for during the LRP contract period, starting next July 1. If there is a change in your employment after you submit your application, you can submit a change of institution (COI) during the application cycle up until January 31.

NOTE: your employer/organization must be a domestic, nonprofit organization to meet NIH LRP eligibility requirements. If you are employed by or receive support from a for-profit organization, you are not eligible for NIH LRP awards.

IMPORTANT: Consult the following for LRP policy guidance, including assistance on each field on the LRP application forms: Instruction Guide for Extramural LRP Applicants (https://www.lrp.nih.gov/sites/default/files/uploaded/documents/Extramural_LRP_Application_ Instruction Guide.pdf) Also see the LRP website. (https://www.lrp.nih.gov/)



There are two sections on this form: your *Employment Organization*, and your *Academic Affiliation*, the former of which is required, and the latter of which is not optional.

To complete the Employment and Affiliation form:

- 1. Click the **Edit** button to enable editing the form.
- 2. Select an **Organization Type**, whereupon a set of fields appears where you can further identify the organization.

NOTE: After you choose a state, the **University** or **Hospital/Clinic/Other Organization** dropdown filters to employers in that state only, of the type you chose. Before you select a state, the **University** or **Hospital/Clinic/Other Organization** dropdowns are empty.

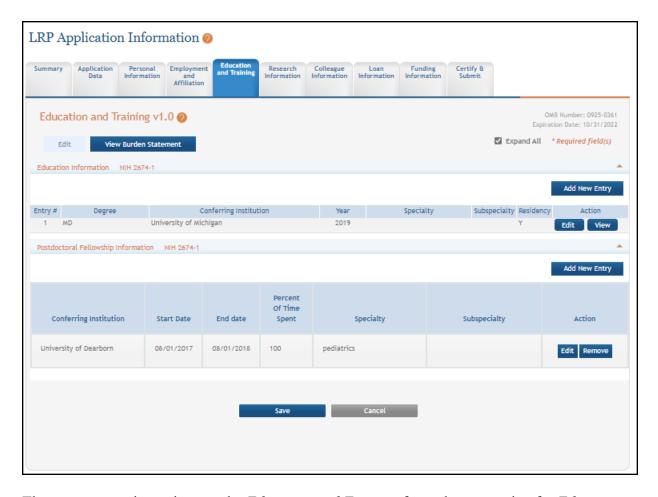
- 3. Make selections for each field taking special care to complete required fields, which are marked with red asterisks (*).
- 4. Click the **Save** button when finished. The form will be validated and alert you about any potential errors.

3.6 Education and Training

The Education and Training form collects information about your academic and training history, including conferred degrees and postdoctoral fellowships. Most extramural LRP subcategories require applicants to hold an M.D., Ph.D., or equivalent doctoral-level degree to qualify for an award.

You must enter at least one qualifying degree. Review the <u>LRP website</u> for degree requirements for the subcategory to which you are applying. If you do not currently hold a qualifying degree, but anticipate it to be conferred before the start of your LRP award, you may still be eligible to apply. In this case, add a new entry for education, and enter your expected degree year in the appropriate field.

IMPORTANT: Consult the following for LRP policy guidance, including assistance on each field on the LRP application forms: Instruction Guide for Extramural LRP Applicants (https://www.lrp.nih.gov/sites/default/files/uploaded/documents/Extramural_LRP_Application_Instruction_Guide.pdf) Also see the LRP website. (https://www.lrp.nih.gov/)

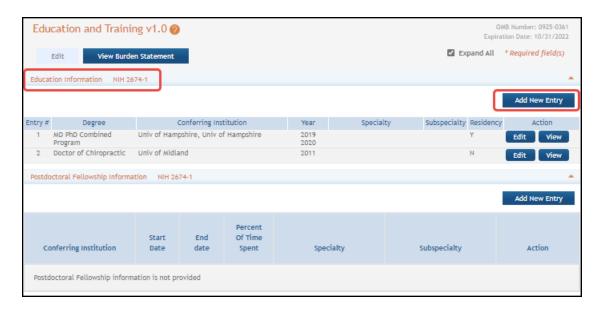


There are two main sections on the *Education and Training* form: the top section for *Education Information*, and the bottom section for *Postdoctoral Fellowships*.

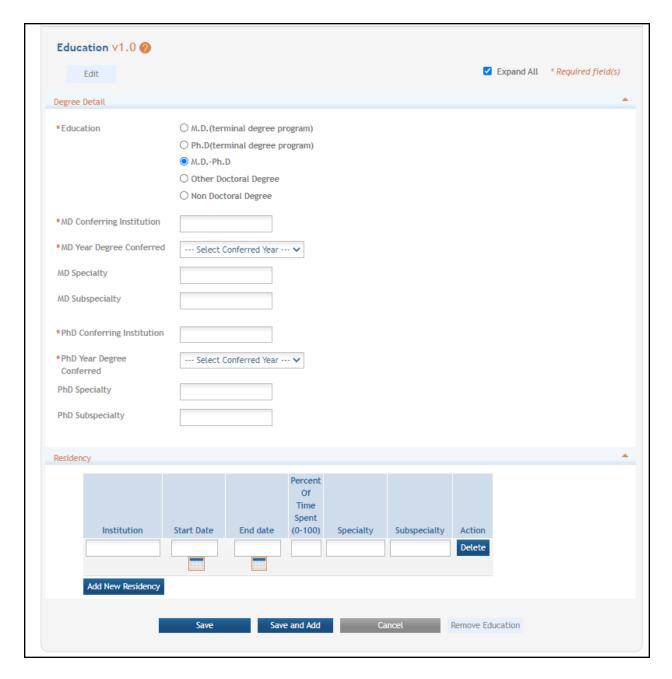
3.6.1 Adding a New Education Record

To complete the *Education Information* (top) section of the *Education and Training* form:

- 1. Click the **Edit** button to enable editing the form.
- 2. To add an education entry, click the **Add New Entry** for the *Education Information* (top) section.

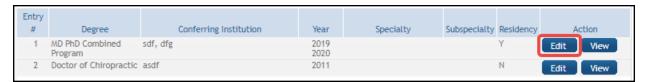


The Education screen appears where you can specify the degree and one or more residencies. This screen displays different fields depending on which degree you choose.



- 3. Specify a degree, which causes several other fields to appear, which you must fill out.
 - For some degrees (M.D., M.D.-Ph.D or Doctor of Osteopathy), you must add a residency associated with the education.
- 4. Click the **Add New Residency** button as many times as necessary to record your residencies and fill out the fields that appear. Click the **Delete** button if you make a mistake.
- 5. When finished, click the **Save** button.

NOTE: After you **Save**, you can delete an education entry. Make sure the form is editable before you click the **Edit** button on the row you wish to remove.



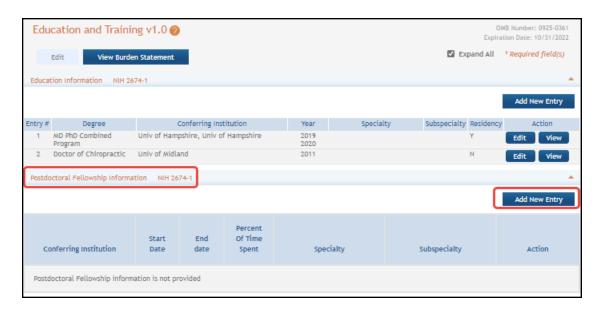
Then click the **Remove Education** button at the bottom of the screen.



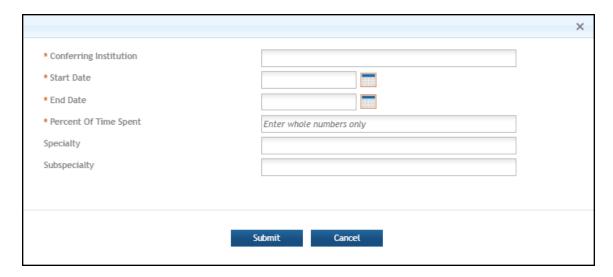
3.6.2 Adding a New Postdoctoral Record

To complete the *Postdoctoral Fellowship* (bottom) section of the *Education and Training* form:

- 1. Click the **Edit** button to enable editing the form.
- 2. To add a postdoctoral fellowship, click the **Add New Entry** for the *Postdoctoral Fellowship* (bottom) section.



A popup appears where you enter postdoctoral fellowship details.



- 3. Fill out the fields in the popup and click **Submit**.
- 4. When finished, click the **Save** button. The form will be validated and alert you about any potential errors.

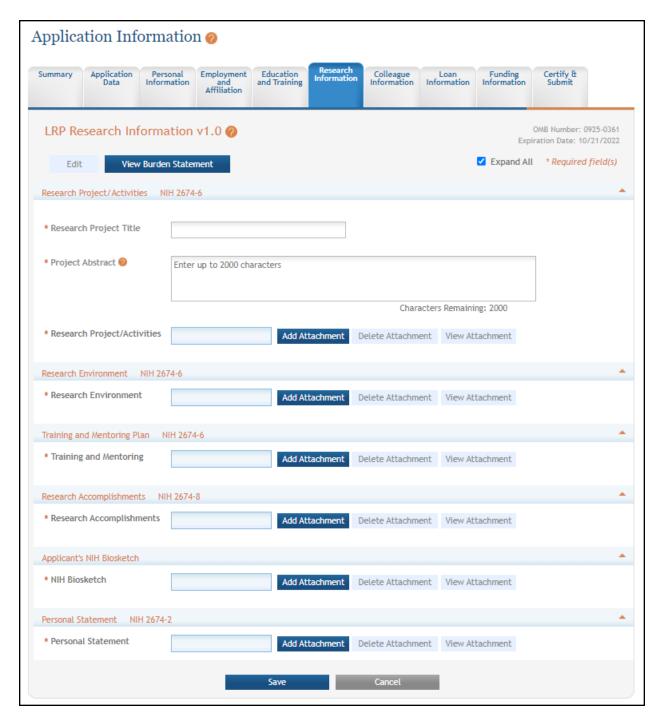
If you notice a red exclamation point next to an education entry, it means the entry is not complete. Click the entry's **Edit** button to complete it.



3.7 Research Information

The *Research Information* form of the LRP Application requires you to develop and submit several research-related PDFs related to your LRP application. For formatting instructions, such as page limits, format requirements, filenames, file size, citation information, and more, refer to the *Research Information* section of the instruction guide referenced below:

IMPORTANT: Consult the following for LRP policy guidance, including assistance on each field on the LRP application forms: Instruction Guide for Extramural LRP Applicants (https://www.lrp.nih.gov/sites/default/files/uploaded/documents/Extramural_LRP_Application_Instruction Guide.pdf) Also see the LRP website. (https://www.lrp.nih.gov/)



To complete the *Research Information* form:

1. Click the **Edit** button to enable editing the form.

NOTE: The title you enter in the **Research Project Title** field will also be used in the IBO portal to identify your application title. Enter a **Project Abstract** (2000 character limit).

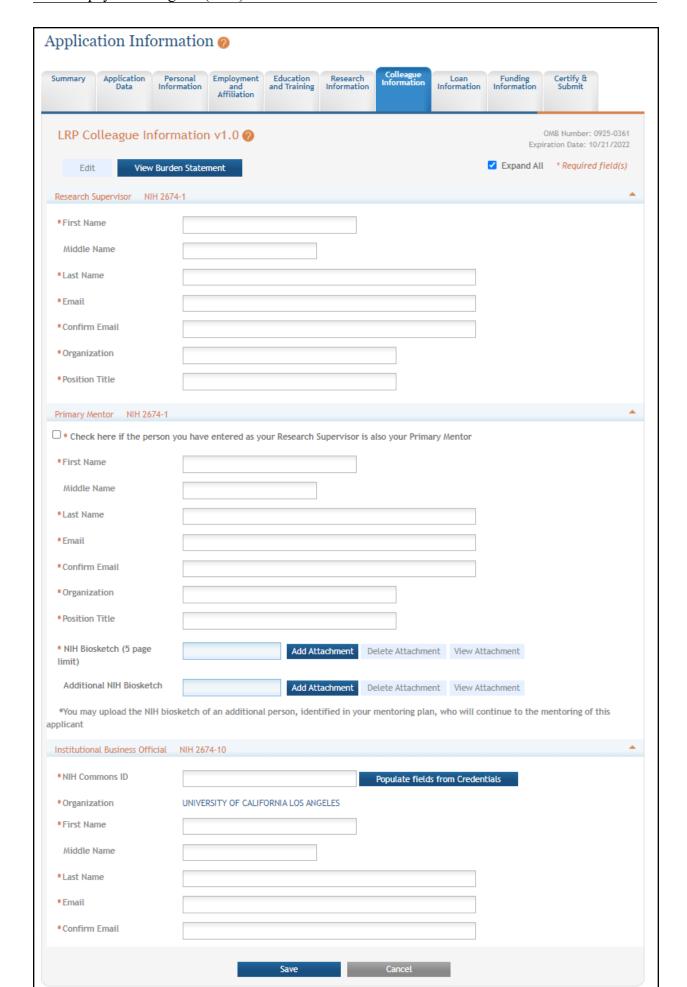
- 2. For each required attachment, click the **Add Attachment** button, select a file, and click the **Submit** button.
- 3. Optionally, after adding an attachment, you can click View Attachment to view it with your browser's PDF viewer, click Delete Attachment to remove the file, or click Replace Attachment to replace the file with another. When replacing a file, you should give the new file a file name that is different than the file name given to the previously uploaded document (e.g., Personal Statement Version2) as this would allow you to ensure that the new/replacement document was successfully uploaded.
- 4. Click the **Save** button when finished. The form will be validated and alert you about any potential errors.

3.8 Colleague Information

The Colleague Information form collects information about your <u>research supervisor</u>, <u>mentor</u>, and <u>institutional business official</u> (IBO). You should complete the *Colleague Information* form of the application at least two weeks before the submission deadline to give your referees, mentor, and IBO time to submit documents in support of your application by the deadline.

Once the colleague information is entered and the form saved, an email is automatically sent to the mentor (for mentored researchers) and IBO with instructions to submit their documents. The NIH does not contact your referees, you must reach out to them individually; see *For LRP Applicant: Reference Letters and Monitoring Submissions*.

IMPORTANT: Consult the following for LRP policy guidance, including assistance on each field on the LRP application forms: Instruction Guide for Extramural LRP Applicants (https://www.lrp.nih.gov/sites/default/files/uploaded/documents/Extramural_LRP_Application_Instruction_Guide.pdf) Also see the LRP website. (https://www.lrp.nih.gov/)



To complete the Colleague Information form:

- 1. Click the **Edit** button to enable editing the form.
- 2. Read and make selections for each field. Required fields are marked with red asterisks (*).
- 3. To copy *Research Supervisor* information to the fields in the *Primary Mentor* section, click the checkbox at the top of the *Primary Mentor* section.
- 4. In the *Institutional Business Official* section, to save time, you can enter the NIH Commons ID and click the **Populate fields from Credentials** button. This populates the fields according to the personal profile associated with the eRA Commons ID entered.
- 5. Click the **Save** button when finished. The form will be validated and alert you about any potential errors.

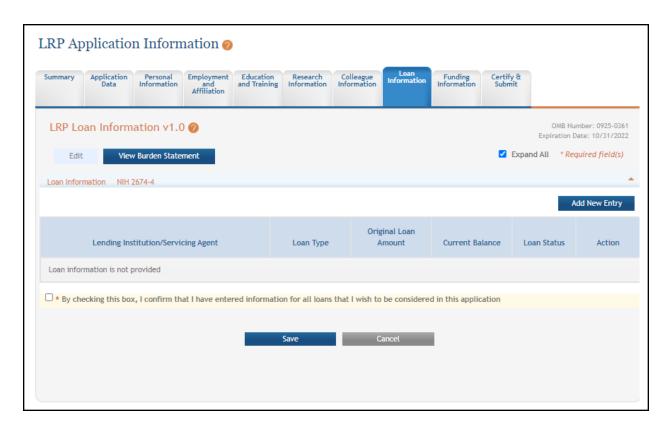
3.9 Loan Information

New applicants must list their educational loans on the *Loan Information* form. If the LRP application's **Award Type** is **Renewal**, this form is blank and you do not need to complete it. Loans from the same loan servicing agent and of the same loan type should be combined into a single entry (e.g., MOHELA, Stafford).

Not all educational loans are eligible for repayment by the NIH LRPs. For example, foreign loans are not eligible for repayment. Refer to the LRP website for specific information regarding loan eligibility. If you enter a loan in this section that is ineligible, it will be removed from your loan portfolio. All the information necessary to complete this section should be available on your student loan account statement(s). At least one loan must be entered, but you should enter all the loans you wish to be considered for repayment by the LRP.

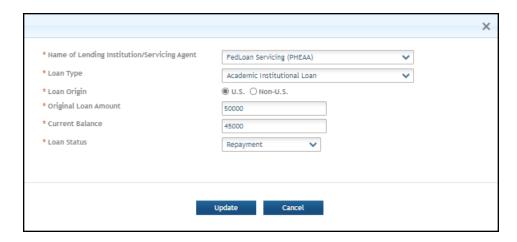
See the guide linked below for eligibility details on loans.

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To complete the *Loan Information* form:

- 1. Click the **Edit** button to enable editing the form.
- 2. Click the Add New Entry button, which opens a popup where you can enter loan details.



3. Enter loan details and click the **Update** button. Required fields are marked with red asterisks (*).

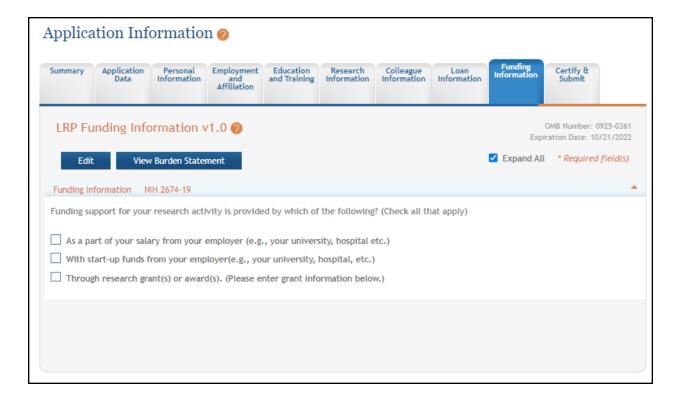
4. Click the **Save** button on the *Loan Information* form when finished. The form will be validated and alert you about any potential errors.

3.10 Funding Information

The Funding Information form contains details of your research funding. Your research must be funded by a domestic nonprofit entity to be eligible for an NIH LRP award. Funding sources may include NIH grants; grants from other federal, state, or local entities; and non-profit organizations. Your research may also be supported by start-up funds or the salary you receive from your nonprofit employer. You may have more than one funding source in some combination of the above.

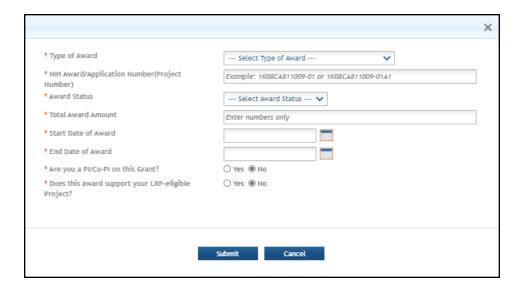
Reference the *Research Funding Information* section in the document linked below for help on fields on this form.

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To complete the Funding Information form:

- 1. Click the **Edit** button to enable editing the form.
- 2. Mark all checkboxes that are applicable to the funding of your research.
- 3. If you click the third checkbox, **Through research grant(s)...**, a set of fields appears, where you must specify at least one funding source. Click the **Add New Entry** button for one of these types of funding and fill out the popup that appears:
 - NIH Grant Support
 - Other Government Research Funding
 - Other Non-Profit Research Funding



- 4. Click **Submit** in the popup after specifying the grant, and then optionally, click **Add New Entry** to add another award.
- 5. Click the **Save** button when finished. The form will be validated and alert you about any potential errors.

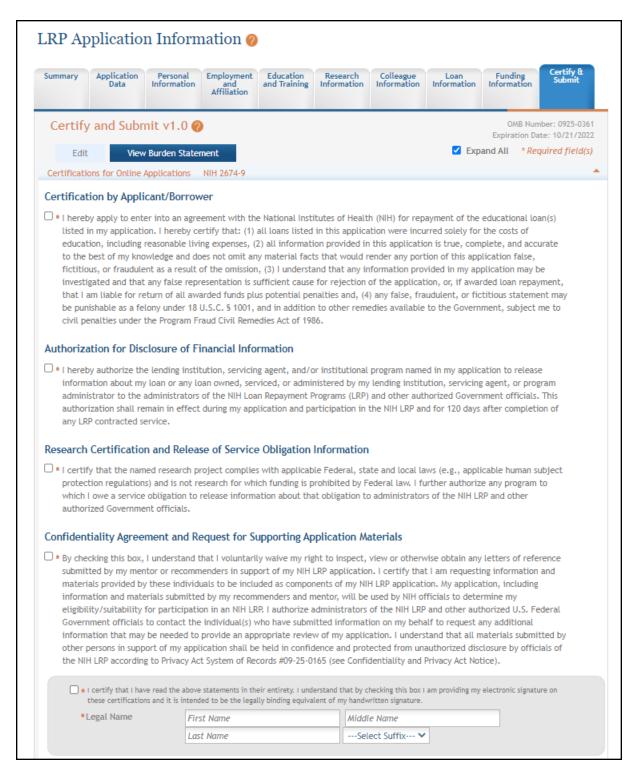
3.11 Certify & Submit

On the *Certify & Submit* screen, complete the checkboxes to indicate that you have read the Certifications for Online Applications and your NIH Loan Repayment Program Contract. Completing these checkboxes and entering your name serves as your signature on these documents.

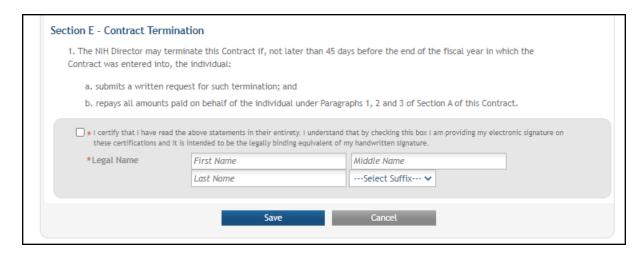
IMPORTANT: Consult the following for LRP policy guidance, including assistance on each field on the LRP application forms: Instruction Guide for Extramural LRP Applicants (https://www.lrp.nih.gov/sites/default/files/uploaded/documents/Extramural_LRP_Application_Instruction Guide.pdf) Also see the LRP website. (https://www.lrp.nih.gov/)

To complete the *Certify & Submit* form:

- 1. Click the **Edit** button to enable editing the form.
- 2. Read each section and mark its checkbox. Required fields are marked with red asterisks (*).
- 3. Complete the first signed certification by entering your name and clicking the accompanying certification checkbox. This serves as a legal signature.



4. Read the contract, and then complete the second certification by entering your name and clicking the accompanying certification checkbox. This serves as a legal signature.



5. Click the **Save** button when finished. The form will be validated and alert you about any potential errors.

3.12 ASSIST Features

This topic gives you tips on using ASSIST features.

Viewing/Hiding Sections of Forms



On any given screen, you can:

- Toggle the **Expand All** checkbox, outlined in red above, to expand or collapse all sections on the form.
- Individually expand sections by clicking their down arrow button, outlined in red above at right.
- Click View Burden Statement to view the paperwork burden statement.

Previewing an Application

You can generate a preview of the application, which includes all files you submitted along with the application.

To preview an application:

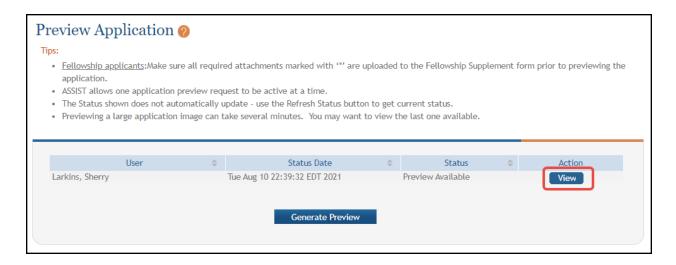
1. Click the **PREVIEW APPLICATION** button at left.



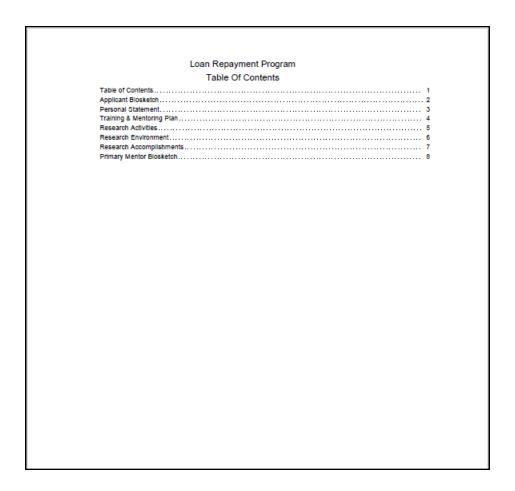
The Preview Application screen appears.



- 2. Click the **Generate Preview** button. The **Status** field might display "**Waiting to Process**" initially.
- 3. Click the **Refresh Status** button to update the **Status** field. When the **Refresh** button causes a **View** button to appear, the preview is ready.
- 4. Click the View button to see a PDF of the files submitted with the application.



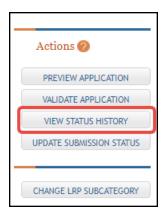
The preview might look something like this in a PDF viewer:



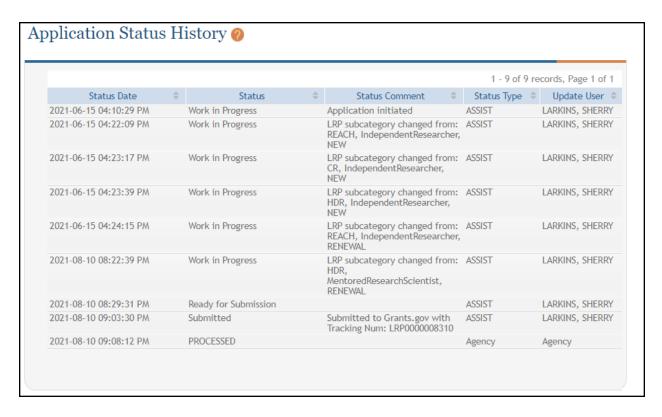
Viewing Application Status History

You can view a listing of all changes and saves of the application.

Click the VIEW STATUS HISTORY button at left.



A screen appears with a record of changes and saves to the application.



For information about the **VALIDATION APPLICATION** and **UPDATE SUBMISSION STATUS** buttons, see *Validating and Submitting an LRP Application*.

For information on the **CHANGE LRP SUBCATEGORY** button, see *Change LRP Subcategory*.

4 For LRP Applicant: Reference Letters and Monitoring Submissions

As an LRP applicant, in addition to filling out an application, you must also have colleagues/mentors submit reference letters in support of your application, and your institutional business official (IBO) must attest to certain certifications about you. Read below for:

About Reference Letters

When you apply for an NIH Loan Repayment Program (LRP) award, you (the applicant) are required to have colleagues submit reference letters on your behalf. Persons who submit a reference letter on your behalf are *referees*. For mentored research scientists, one of the submitted reference letters must be from your mentor.

When you apply for the award, you state whether you are an independent researcher or a mentored research scientist; for definitions, search for the terms "Independent Researcher" or "Mentored Research Scientist" here: https://www.lrp.nih.gov/az-index. See the two sections below for specific information depending on what type of researcher you are.

After you initiate an application with LRP, you receive an email titled "Welcome to the NIH Loan Repayment Programs" from the Division of Loan Repayment (DLR). This email contains instructions on filling out the *Colleague Information* section of the ASSIST LRP application. It also contains the link that you can send to NON-mentor referees to submit reference letters on your behalf. Mentors *only* are specified on the *Colleague Information* section, and mentors receive their own email from LRP describing reference letter submission. The email to mentors contains a different link, so do not send the referee link to your mentor.

IMPORTANT: Your referees and mentor should **not** use the "Submit a Reference Letter" link on the <u>main eRA Commons home page</u>; instead they should use these links: Mentor link for reference letters:

https://public.era.nih.gov/commonsplus/public/lrpreference/referenceLetter.era?mode=mentor Referee (NON-mentor) link for reference letters:

https://public.era.nih.gov/commonsplus/public/lrpreference/referenceLetter.era?mode=referee

4.1 If You Are an Independent Researcher

If you are an independent researcher, you can have a minimum of three letters and a maximum of five letters submitted on your behalf. eRA Commons will NOT contact your referees (persons submitting a letter on your behalf) for you; you must reach out to them and give them the information in *Information You Should Send to Your Referees (not Mentors)* below.

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4.2 If You Are a Mentored Research Scientist

If you are a mentored research scientist, you can have a minimum of three and maximum of five letters submitted, and one of which must be from your mentor.

In the LRP application, you enter your mentor's information on the *Colleague Information* tab of ASSIST. (See *Colleague Information*.) eRA Commons-ASSIST will send an email to your mentor with instructions and a link on how to provide a reference letter. The mentor will receive this link in their email from

LRP: https://public.era.nih.gov/commonsplus/public/lrpreference/referenceLetter.era?mode=mentor

Non-mentor referees do not receive an email from the LRP program. For these referees, you must reach out to the referees and provide them with the information in *Information You Should Send to Your Referees (not Mentors)* below.

4.2.1 Information You Should Send to Your Referees (not Mentors)

- Your NIH Commons ID
- The link where the NON-mentor referee can submit a letter:
 https://public.era.nih.gov/commonsplus/public/lrpreference/referenceLetter.era?mode=refere
- A deadline (date) by which the LRP application must be submitted. (Preferably, ask your referees to submit the letter at least a week before your submission deadline.)

Monitoring Submissions for Your Application by Referees/IBO

You can monitor submissions for your application on both the Personal Profile and Status Information screens of eRA Commons. In addition, you receive regular reminder emails from the LRP program if submission that are required by your referees or IBO are not made in a timely manner.

See:

Monitoring Reference Letters Submission Through Personal Profile

Monitoring LRP Application Status and Submissions Through Status

4.3 Monitoring Reference Letters Submission Through Personal Profile

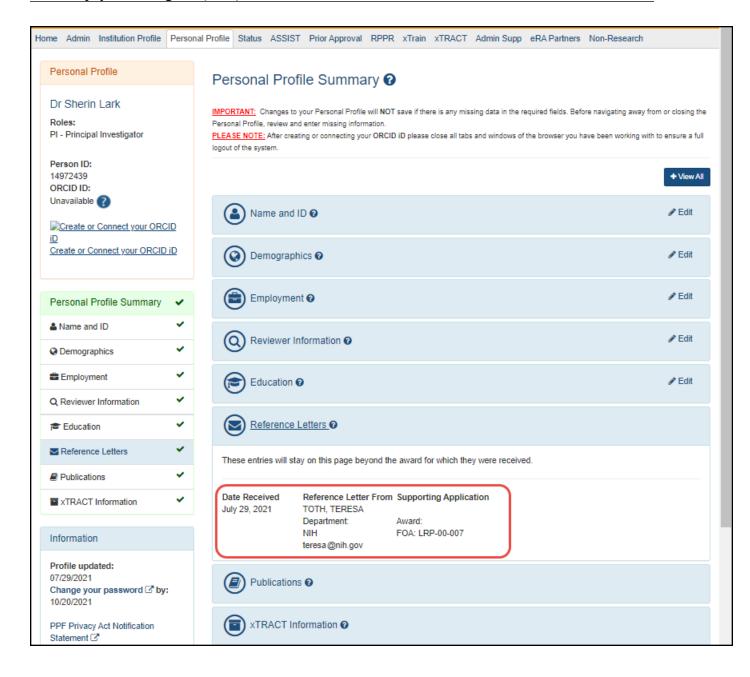
You can access your personal profile in eRA Commons to monitor the submission of reference letters. You cannot view and read the submitted letters, but you can see who submitted letters and when.

To check who has submitted reference letters in support of your LRP application:

- 1. Log into eRA Commons (see <u>Logging Into eRA Commons</u>: https://era.nih.gov/erahelp/commons/#Commons/access/login.htm for help.)
- 2. Click the Personal Profile button on the eRA Commons home page.

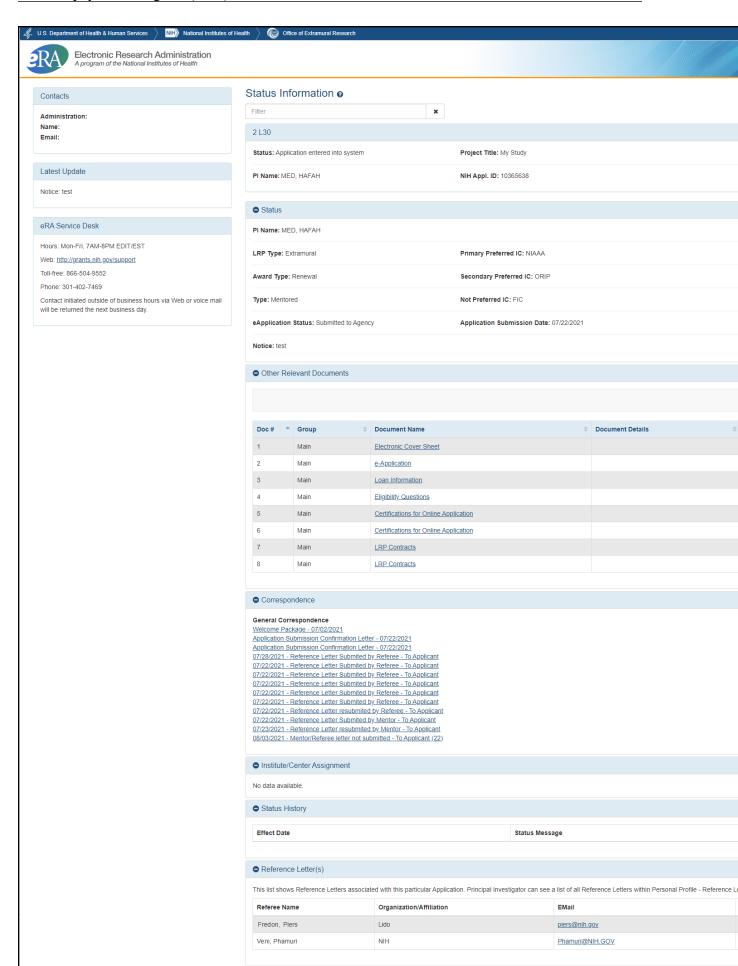


3. Scroll to the *Reference Letters* section on the personal profile and expand it, as shown here.



4.4 Monitoring LRP Application Status and Submissions Through Status

You can view the status, activity, and submissions for your LRP application. View the Status Information screen, which is within the Status module, to monitor your submission. Reference letter information, such as submitter name and submission date, is available in the Status Information screen.



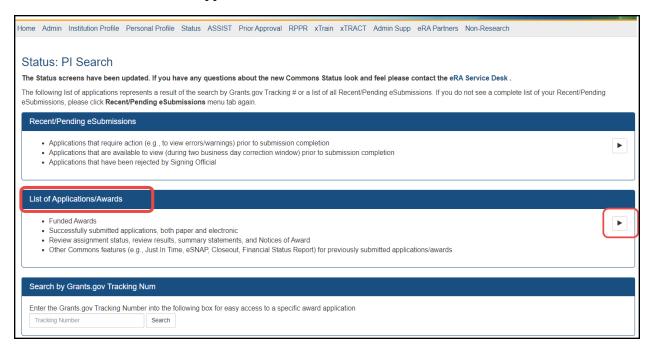
Mentor Letter(s)

To access the Status Information screen:

- Log into eRA Commons (see <u>Logging Into eRA Commons</u>: https://era.nih.gov/erahelp/commons/#Commons/access/login.htm for help.)
- 2. Click the Status button on the eRA Commons home page.

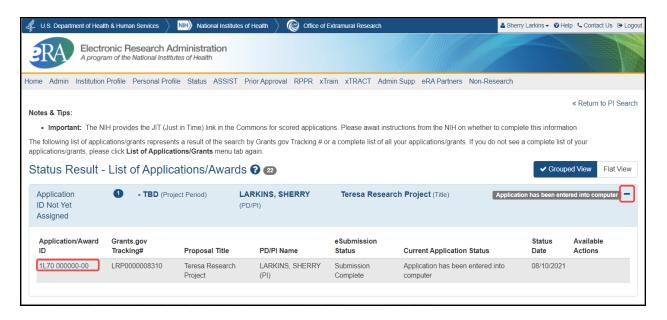


The Status: PI Search screen appears.



3. Under List of Applications/Awards, click the arrow button, outlined in red above.

The Status Result - List of Applications/Awards screen appears.



- 4. Click the [+] icon (outlined above at right), which opens the listing.
- 5. Click the **Application/Award ID** number, outlined in red above.

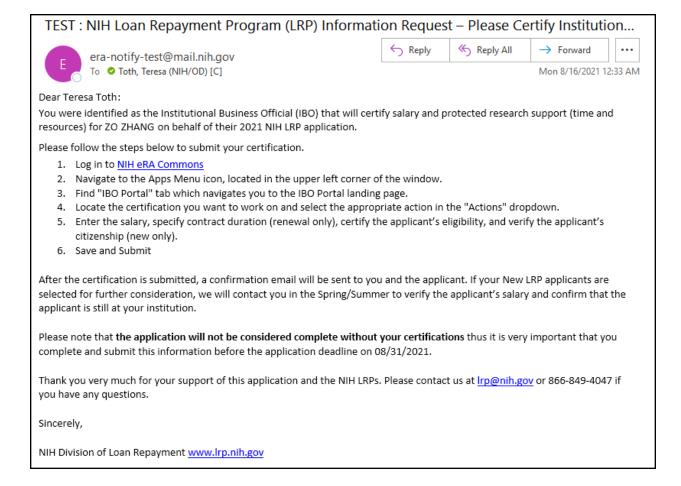
This opens the *Status Information* screen for the LRP application, where you can monitor your application for required inputs from other participants, such as your referees, mentor, and institutional business official (IBO).

5 Overview of LRP IBO Portal

An institutional business official (IBO) represents the LRP applicant's employing institution in an official capacity. The IBO must certify certain data for an LRP application before its <u>published</u> <u>deadline</u>. For a description of the IBO, see <u>Institutional Business Officials</u> on the LRP website. An IBO must have an eRA Commons ID and be assigned the business official (BO) role to complete certifications for an LRP applicant who resides at the IBO's institution.

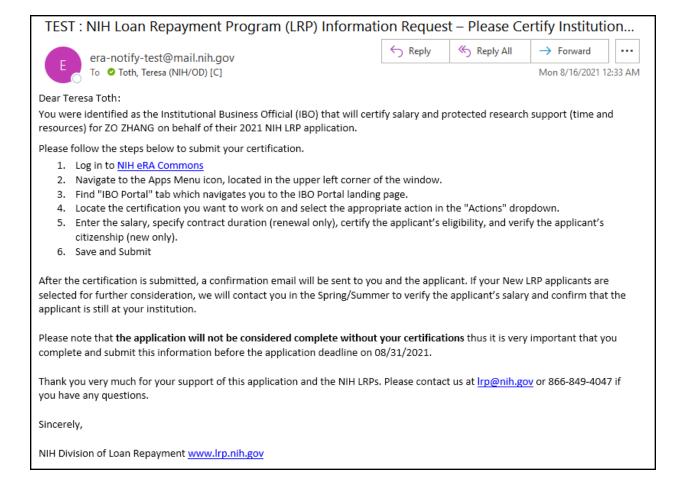
The IBO must confirm and certify the LRP applicant's salary, U.S. citizenship, and other items. In the LRP application (*Colleague Information* form) in ASSIST, the LRP applicant identifies the IBO and subsequently, the IBO receives an email with a prompt to certify the applicant in the IBO Portal. For instructions in accessing the LRP IBO Portal screen, see *Accessing the IBO Portal*.

The *IBO Portal* is module in eRA Commons where the IBO can complete and submit required certifications for LRP applicants. You, as the IBO, receive an email from the LRP program like the following, prompting you to access the IBO Portal:



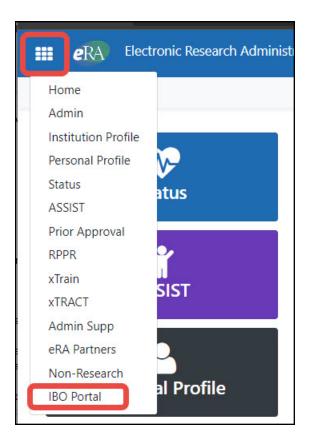
5.1 Accessing the IBO Portal

When an LRP applicant enters the IBO contact information in the *Colleague Information* section of the LRP application, the system generates an email to the IBO, such as the one below, asking the IBO to confirm certain data about the applicant. If you are the business official, follow the procedure below.

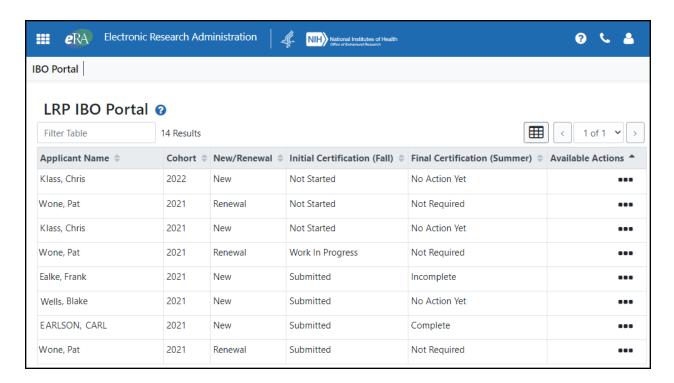


To access the IBO Portal:

- Log into eRA Commons; see <u>Logging Into eRA Commons</u>. (https://era.nih.gov/erahelp/commons/#Commons/access/login.htm)
- 2. Click the **Apps** menu in the upper left and select **IBO Portal**.



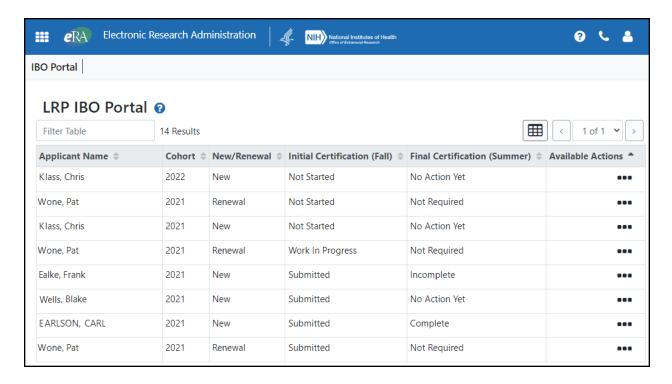
The IBO Portal landing page appears.



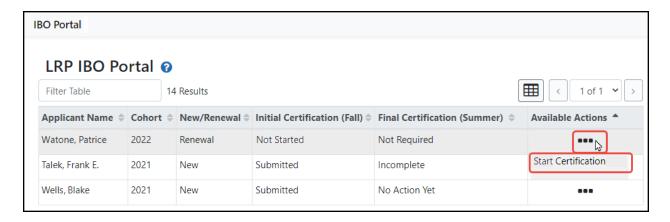
5.2 Using LRP IBO Portal

You (the IBO) must certify LRP applications before the application deadline. Information on the application deadline is provided in the email you received. The **Initial Certification (Fall)** column refers to the IBO certifications shown in these topics: *Certification Form - New* and *Certification Form - Renewal*. The **Final Certification (Summer)** column refers to the *Salary Verification Form* and appears as **Not Applicable** until the applicant is selected for further consideration, at which time it changes to **Incomplete**.

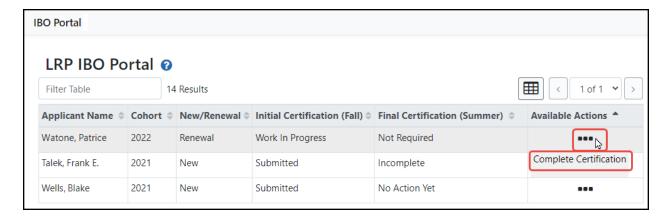
From the LRP IBO Portal screen, you can do the following:



Start Certification. Start a certification for a LRP applicant. The certification screens are slightly different depending on whether you are certifying a New application or Renewal application. To start certifying an applicant, click the three-dot ellipses menu and select **Start Certification**. See *Certification Form - New* or *Certification Form - Renewal*.



Complete Certification. Complete a certification for a LRP applicant that you previously started but did not finish. The certification screens are slightly different depending on whether you are certifying a New application or Renewal application. To complete certification for an applicant, click the three-dot ellipses menu and select **Complete Certification**. See *Certification Form - New* or *Certification Form - Renewal*.



View Certification. View a completed certification for a LRP applicant. You can view the certification that you previously submitted for the applicant in your browser's PDF viewer. To see a certification, click the three-dot ellipses menu and select **View Certification**. It opens in your browser's PDF viewer.



Verify Salary. Verify salary and employment for a LRP applicant. If your new LRP applicant is selected for further consideration, the NIH will contact you in the Spring/Summer to verify the applicant's salary and confirm that the applicant is still at your institution. To verify salary for an applicant, click the three-dot ellipsis menu and select **Verify Salary**. See *Salary Verification Form*. The Final Certification (Summer) column reflects the status of the salary verification.



5.3 Certification Form - New

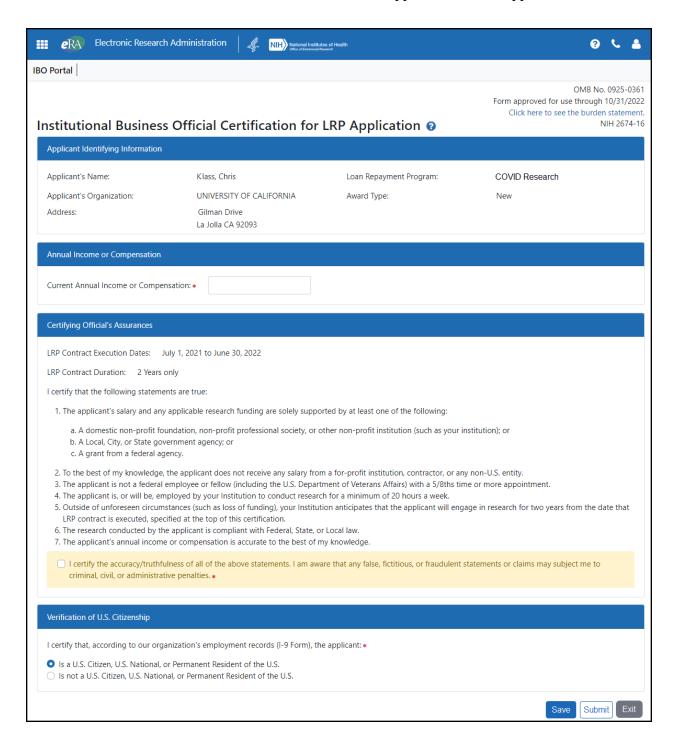
You (the IBO) must certify LRP applications application deadline. Information on the application deadline is provided in the email you received from NIH.

To certify a new LRP application:

 Log into eRA Commons; see <u>Logging Into eRA Commons</u>. (https://era.nih.gov/erahelp/commons/#Commons/access/login.htm)

- 2. Click the **Apps** menu in the upper left and select **IBO Portal**.
- 3. Click the three-dot ellipsis menu for the applicant you are certifying and select **Start Certification**. The **Initial Certification** (**Fall**) status should initially display as **Not Started** for a new applicant.

The Institutional Business Official Certification for LRP Application screen appears.



- 4. Review the applicant identifying information and enter the applicant's annual income.
- 5. Review the Certifying Official's Assurances carefully and mark the checkbox if all are true.
- 6. Specify whether the applicant is a US citizen, US National, or Permanent Resident of the US.
- 7. If you are finished, click **Submit**.
- 8. If you need to check information and come back to this form later, click **Save**. If you click **Save**, then the next time you log into the IBO Portal, the **Initial Certification** status will appear as **Work in Progress** for this application, and the three-dot ellipsis menu will show **Complete Certification** instead of **Start Certification**, which you can click to return to this form and complete it.

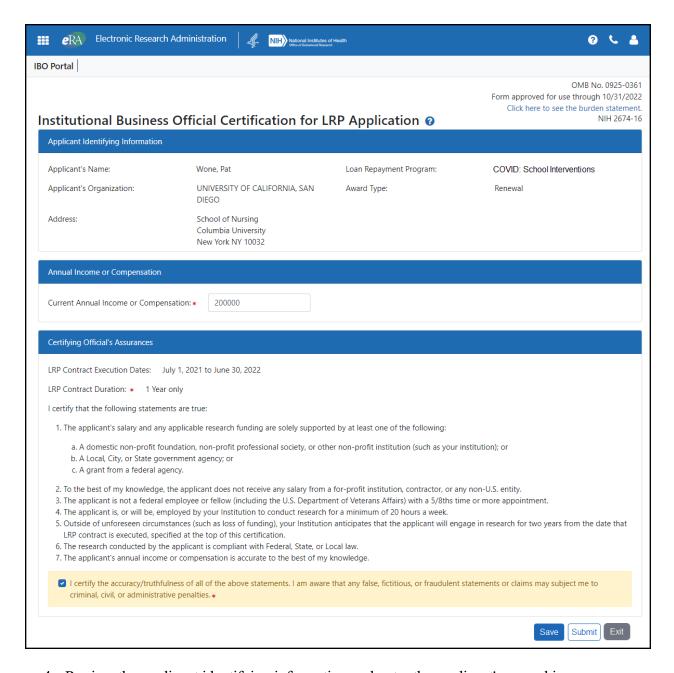
5.4 Certification Form - Renewal

You (the IBO) must certify LRP applications before the application deadline. Information on the application deadline is provided in the email you received from NIH. The renewal certification screen excludes the citizenship question since the applicant's citizenship was certified when they were a new applicant.

To certify a renewal LRP application:

- 1. Log into eRA Commons; see <u>Logging Into eRA Commons</u>. (https://era.nih.gov/erahelp/commons/#Commons/access/login.htm)
- 2. Click the **Apps** menu in the upper left and select **IBO Portal**.
- 3. Click the three-dot ellipsis menu for the applicant you are certifying and select **Start Certification**. The **Initial Certification** (**Fall**) status should initially display as **Not Started** for a renewal applicant.

The Institutional Business Official Certification for LRP Application screen appears.



- 4. Review the applicant identifying information and enter the applicant's annual income.
- 5. Review the Certifying Official's Assurances carefully and mark the checkbox if all are true.
- 6. If you are finished, click **Submit**.
- 7. If you need to check information and come back to this form later, click **Save**. If you click **Save**, then the next time you log into the IBO Portal, the **Initial Certification** status will appear as **Work in Progress** for this applicant, and the three-dot ellipsis menu

will show Complete Certification instead of Start Certification, which you can click to return to this form and complete it.

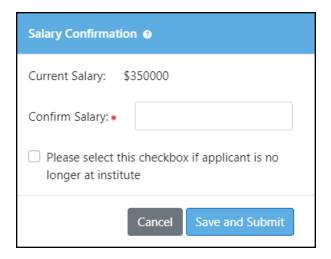
5.5 Salary Verification Form

If your new LRP applicant is selected for further consideration, NIH will contact you (the IBO) in the Spring/Summer to verify the applicant's salary and confirm that the applicant is still at your institution. This form is not required for Renewal applications.

5.5.1 Verifying the Salary of an LRP applicant:

- 1. Log into eRA Commons; see <u>Logging Into eRA Commons</u>. (https://era.nih.gov/erahelp/commons/#Commons/access/login.htm)
- 2. Click the **Apps** menu in the upper left and select **IBO Portal**.
- 3. Click the three-dot ellipsis menu for each application that requires salary verification, and select **Verify Salary**.

The Salary Confirmation popup appears.



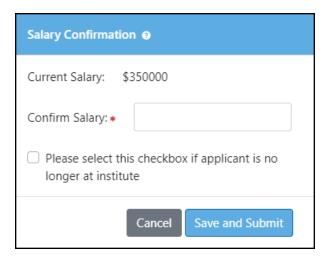
Enter the applicant's salary as of July 1 in whole dollar amounts and click Save and Submit.

The **Final Certification (Summer)** column on the main *LRP IBO Portal* screen now displays "**Complete**".

5.5.2 Informing NIH Division of Loan Repayment That Applicant is No Longer at Institution

- 1. Log into eRA Commons; see <u>Logging Into eRA Commons</u>. (https://era.nih.gov/erahelp/commons/#Commons/access/login.htm)
- 2. Click the **Apps** menu in the upper left and select **IBO Portal**.
- 3. Click the three-dot ellipsis menu and select **Verify Salary**.

The *Salary Confirmation* popup appears--leave the salary field blank.



4. Mark the Please select this checkbox if applicant is no longer at institute checkbox, and click Save and Submit.

A message asks you to confirm; stating that an applicant is no longer at the institution stops the award process.

5. In the confirmation popup, confirm that the person has left your institute.

6 For Referees/Mentors: About LRP Reference Letters

If a person applies for the NIH Loan Repayment Program (LRP), part of the application process is to have mentors and colleagues (i.e., "referees") submit reference letters on behalf of the applicant.

You might receive an email from a colleague asking you to submit a reference letter in support of their LRP application. If you are a mentor for someone applying for an LRP award, you would receive an email from LRP directly asking you to submit a reference letter for your mentee. In either case, follow the instructions in this section. It is important to note that there are different links to use depending on whether you are a mentor or not.

If you are being asked to submit a reference letter as the applicant's mentor, use the link below, which should also have been included in the email you received from LRP.

https://public.era.nih.gov/commonsplus/public/lrpreference/referenceLetter.era?mode=mentor

If you are being asked to submit a reference letter as a colleague of the applicant (not a mentor), use the link below, which should also have been included in the email you received from the LRP applicant who asked you to submit the letter on their behalf.

https://public.era.nih.gov/commonsplus/public/lrpreference/referenceLetter.era?mode=referee

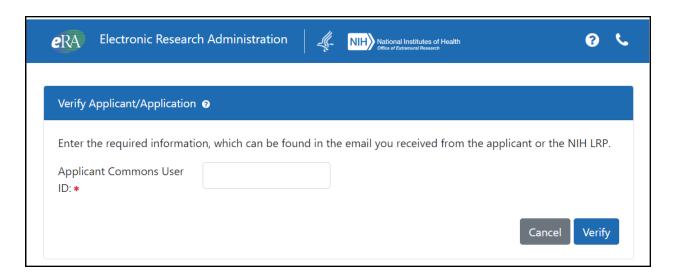
The LRP application cycle, including deadlines, can be found on the LRP website. For step-by-step directions, see the links below.

6.1 Verify Applicant/Application

The following screen appears for referees (persons submitting a reference letter) to identify the applicant in eRA Commons for whom you are submitting a letter.

If you are a mentor, you should have received an email with information about submitting a reference letter, including the applicant's Commons User ID. See *Mentor - Submitting a Reference Letter for LRP Applicant*.

If you are a referee (not a mentor), the applicant for whom you are submitting the letter should have provided you with their Commons User ID. See *Submitting a Reference Letter for LRP Applicant (Non-Mentor)*.

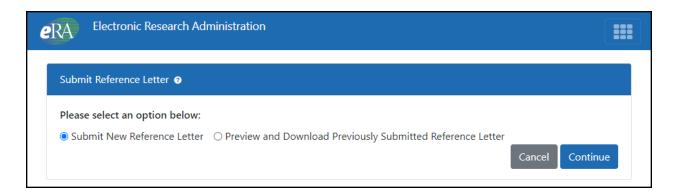


6.2 Submit Reference Letter Screen

The screen below appears to referees (persons submitting a reference letter) who are submitting a reference letter in support of a LRP applicant.

If you are a mentor, see *Mentor - Submitting a Reference Letter for LRP Applicant* for more details.

If you are a referee (not a mentor), see *Submitting a Reference Letter for LRP Applicant (Non-Mentor)* for more details.



IMPORTANT: Consult the following for LRP policy guidance, including assistance on each field on the LRP application forms: Instruction Guide for Extramural LRP Applicants (https://www.lrp.nih.gov/sites/default/files/uploaded/documents/Extramural_LRP_Application_Instruction Guide.pdf) Also see the LRP website. (https://www.lrp.nih.gov/)

Instruction Guide for Extramural LRP Applicants

(https://www.lrp.nih.gov/sites/default/files/uploaded/documents/Extramural_LRP_Application_Instruction_Guide.pdf)

6.3 Submitting a Reference Letter for LRP Applicant (Non-Mentor)

If you are a mentor of a Loan Repayment Program (LRP) applicant and received an email from the NIH LRP asking you to submit a reference letter, see this topic instead: *Mentor - Submitting a Reference Letter for LRP Applicant*.

This help topic is intended those who received a personal email from a colleague requesting that you submit a reference letter in support of your colleague's LRP application. Reference letters must be in PDF format and no longer than two pages.

IMPORTANT: Do not use the "Reference Letters" link on the <u>main eRA Commons home</u> page; instead use the link provided in the requestor's email, which is also reproduced below.

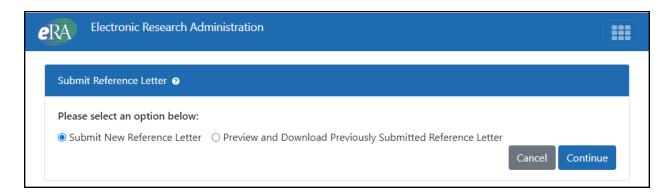
You should have received the following information from the person who asked you to submit a reference letter (applicant); if you did not, ask the applicant to provide you with the following:

- Their NIH Commons ID
- The link where you can submit a letter:
 https://public.era.nih.gov/commonsplus/public/lrpreference/referenceLetter.era?mode=refere
- A deadline (date) by which the LRP application must be submitted. (Preferably, submit the letter at least a week before the applicant's submission deadline.)

To submit a new reference letter for a NIH LRP applicant:

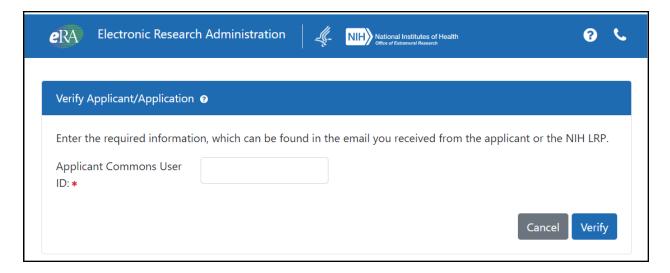
 Go to this link: https://public.era.nih.gov/commonsplus/public/lrpreference/referenceLetter.era?mode=refere e

The Submit Reference Letter screen appears.



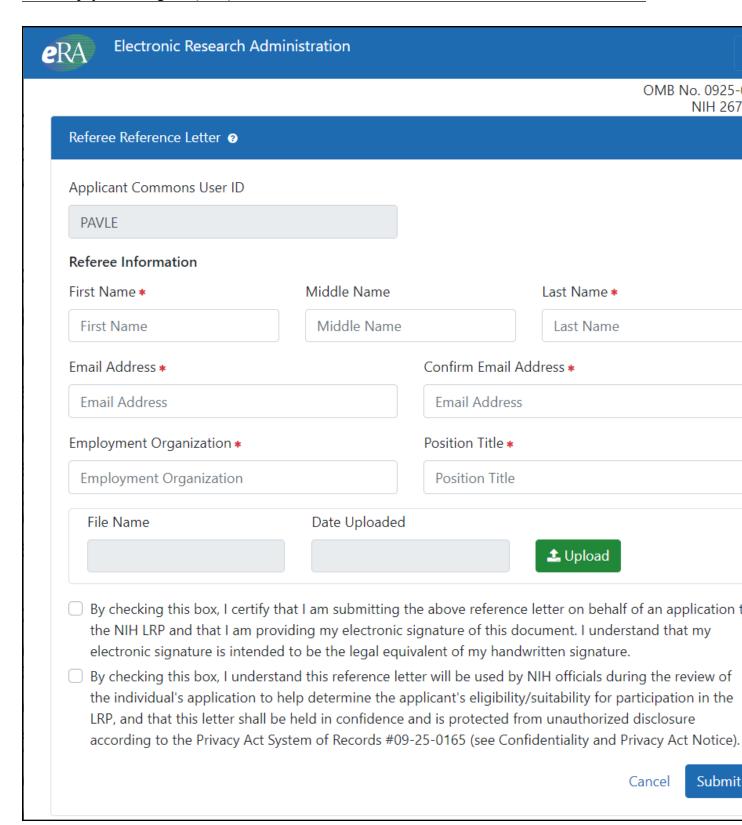
2. Click the **Submit New Reference Letter** radio button. (If you are replacing a previously submitted reference letter, see this *Replacing or Viewing a Previously Submitted Reference Letter*).

The Verify Applicant/Application screen appears.



3. Enter the applicant's Commons ID and click **Verify**. If the applicant is not found, a message appears at the top of the screen stating *You entered an invalid Commons User ID for this Applicant*. This could be because the applicant no longer has an in-process LRP application, or it could be due to a typo in the Commons ID. Please contact the LRP Information Center if you are unable to enter a valid Commons ID for the applicant.

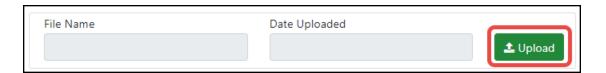
The Referee Reference Letter screen appears. See an example:



4. Fill in all the fields on the form and acknowledge all certifications by marking their checkboxes.

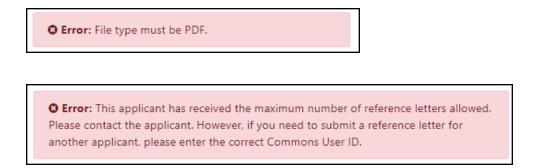
A confirmation of this submission will be sent to the email address you enter. If you ever need to upload a revised or corrected letter, you will need the confirmation number in the email.

5. To upload the PDF reference letter, click the **Upload** button and choose a PDF file that is under two pages long.



6. Click the **Submit** button at the bottom of the screen.

A success or error message appears at the top of the screen. If you click the button and nothing appears to happen, scroll to the top of the form to see errors shown in a pink box similar to the following:



If you need to revise the letter and submit a replacement, see *Replacing or Viewing a Previously Submitted Reference Letter*.

6.4 Mentor - Submitting a Reference Letter for LRP Applicant

Persons who are applying for an NIH Loan Repayment Program award (LRP applicant) might name you as a mentor in their LRP application. If so, then you will receive an email from the LRP program requesting that you submit a reference letter in your capacity as a mentor. You can submit the letter on the NIH eRA website.

The email you receive from LRP contains the LRP applicant's eRA Commons user ID and a link to the site where you can submit the letter. The link contained in the email is also reproduced below. Reference letters must be in PDF format and no longer than two pages/7,500 characters.

IMPORTANT: Do not use the "Submit a Reference Letter" link on the <u>main eRA Commons</u> <u>home page</u>; instead use the link provided in the email you received from the Loan Repayment Program, which is also shown below.

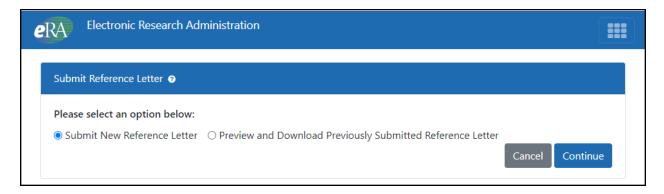
You should have received the following information in an email from LRP:

- The LRP applicant's (your mentee's) NIH Commons ID
- The link where you can submit a letter:
 https://public.era.nih.gov/commonsplus/public/lrpreference/referenceLetter.era?mode=mentor
- A deadline (date) by which the LRP application must be submitted. (Preferably, submit the letter at least a week before the applicant's submission deadline.)

To submit a new reference letter as a mentor for a NIH LRP applicant:

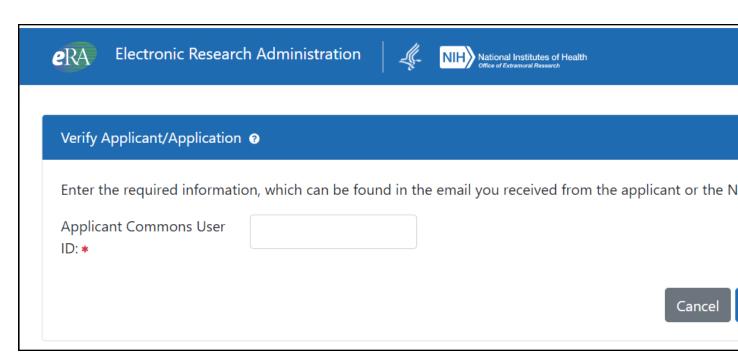
 Go to this link: https://public.era.nih.gov/commonsplus/public/lrpreference/referenceLetter.era?mode=mentor

The Submit Reference Letter screen appears.



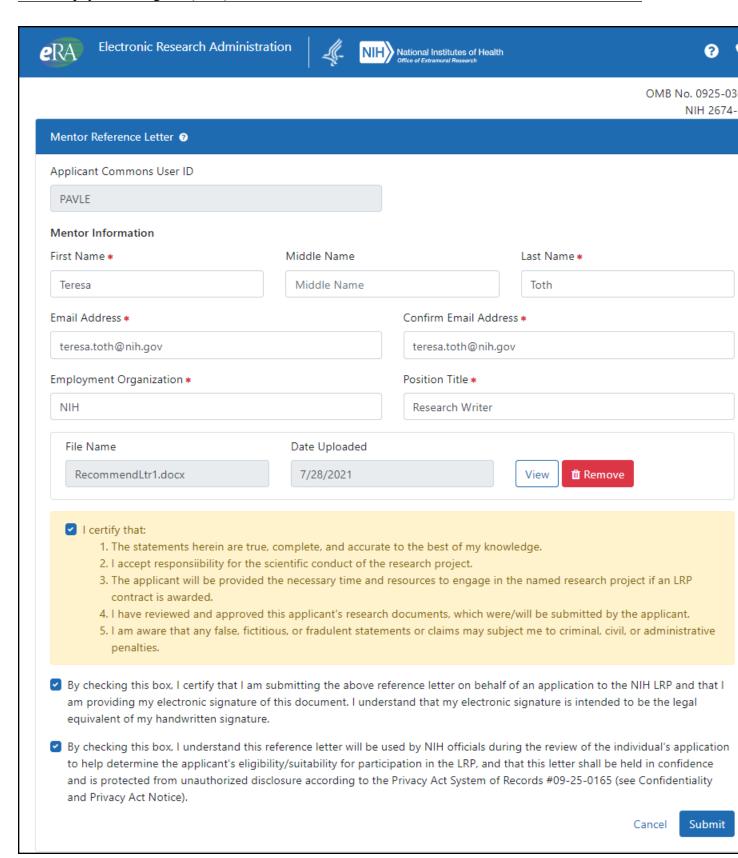
2. Click the **Submit New Reference Letter** radio button. (If you are replacing a previously submitted reference letter, see *Replacing or Viewing a Previously Submitted Reference Letter*).

The Verify Applicant/Application screen appears.



3. Enter the applicant's Commons ID and click Verify.

The Mentor Reference Letter screen appears. See an example:



4. Fill in all the fields on the form and acknowledge all certifications by marking their checkboxes.

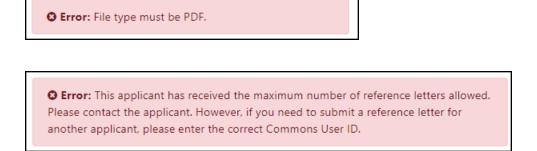
A confirmation of this submission will be sent to the email address you enter. If you ever need to upload a revised or corrected letter, you will need the confirmation number in the email.

5. To upload the PDF reference letter, click the **Upload** button and choose a PDF file.



6. Click the **Submit** button at the bottom of the screen.

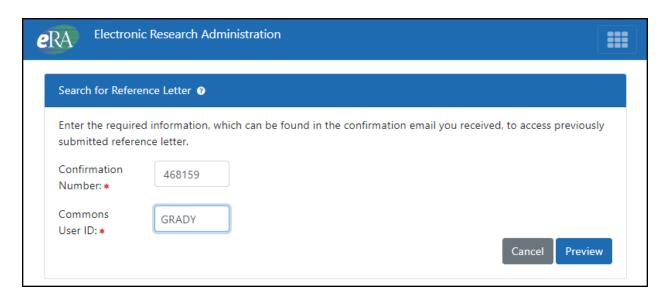
A success or error message appears at the top of the screen. If you click the button and nothing appears to happen, scroll to the top of the form to see errors shown in a pink box similar to the following:



If you need to revise the letter and submit a replacement, see *Replacing or Viewing a Previously Submitted Reference Letter*.

6.5 Search for Previously Submitted Reference Letter Screen

The following screen appears for referees (persons submitting a reference letter) who are searching for a previously-submitted reference letter in order to view the letter that was submitted or to replace it with an updated letter.



When you submitted a reference letter, you should have received an email similar to the following, which contains the confirmation number:

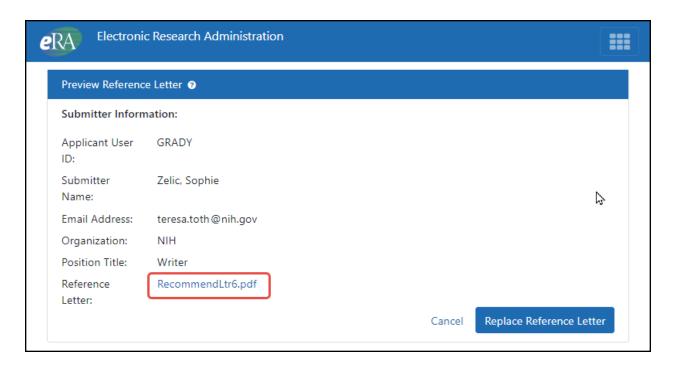


See *Replacing or Viewing a Previously Submitted Reference Letter* for details on replacing a reference letter.

6.6 Preview Reference Letter

The following screen appears for referees (persons submitting a reference letter) who are revisiting a previously submitted reference letter, either to view the letter, or replace it.

To view the letter, click the Reference Letter filename (outlined in red below). To replace the letter, click the Replace Reference Letter button and follow the instructions in the replace procedure here: *Replacing or Viewing a Previously Submitted Reference Letter*.



6.7 Replacing or Viewing a Previously Submitted Reference Letter

If you have submitted a reference letter (i.e., you are a 'referee') for an applicant of the NIH Loan Repayment Program in the current application cycle, and you now want to either view that letter or replace it with a revised letter, you can do so. However, you must possess two pieces of information, both of which are available in the confirmation email you received when you submitted your reference letter:

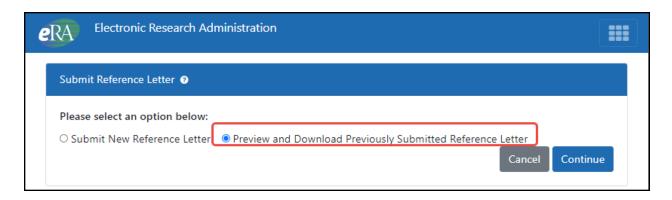
- The eRA Commons User ID of the applicant for whom you submitted the reference letter.
- The confirmation number of the most recent submission of your reference letter. This is located in the email that was sent to you when you submitted the reference letter. After submitting a reference letter, you should have received an email similar to the following, which contains a confirmation number:



To view or replace a reference letter that you previously submitted:

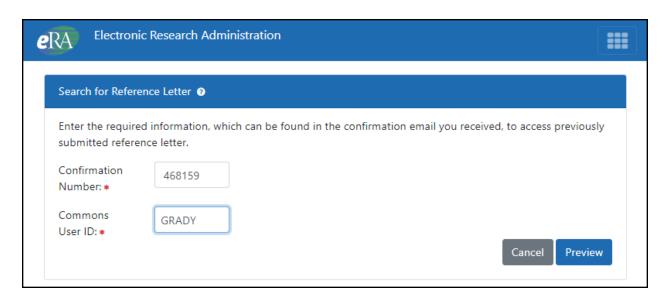
- 1. Go to the same link that you used before to submit a reference letter. The link is different for a mentor vs a non-mentor referee.
 - If you are a mentor, go to this link:
 https://public.era.nih.gov/commonsplus/public/lrpreference/referenceLetter.era?mode=mentor
 - If you are a referee (not a mentor), go to this link:
 https://public.era.nih.gov/commonsplus/public/lrpreference/referenceLetter.era?mode=referee

The Submit Reference Letter screen appears.



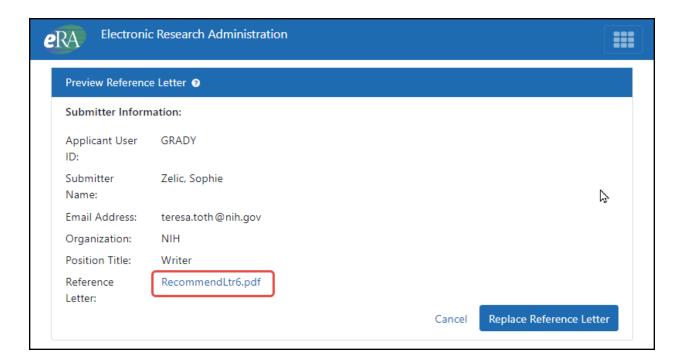
2. Click the second radio button and click Continue.

The Search for Reference Letter screen appears.



3. Enter the confirmation number and eRA Commons user ID and click Preview.

The Preview Reference Letter screen appears.



- 4. On the Preview Reference Letter screen, you can do two things:
 - Click the file name in the Reference Letter field to download/view the file in your browser's PDF viewer.

• Click **Replace Reference Letter**, which brings up a confirmation popup, where you click the **Replace** button again. Then find and choose a PDF that is two pages or less.

A "Success" message in green appears at the top of the screen, indicating that the letter was replaced. You can also see that the file name is different if you picked a file with a new name. You will receive another email from LRP confirming submission, and the email will contain the confirmation number.

